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# Amazon's Dangerous Jobs

## Amazon's Own Data Shows Its Staten Island Workers are Injured More Often than Coal Miners, Waste Collection Workers, Other Laborers

*A report by Make the Road New York and New York Communities for Change*

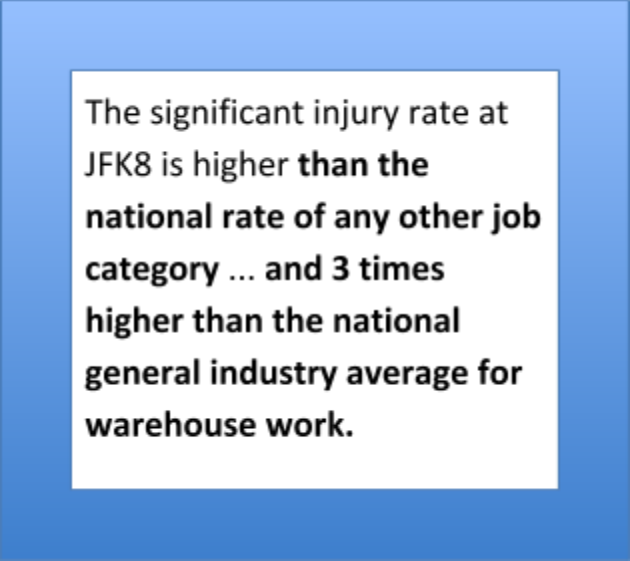
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### ***Amazon continues to speed up delivery to customers, but at a dangerous cost to workers***

Over the past two years, New York City has seen a massive expansion in Amazon's logistics footprint, with the opening of a 1 million square foot JFK8 Fulfillment center on Staten Island and additional delivery stations in the Bronx and Queens.

The grueling costs of working in these Amazon warehouses have been widely reported, from the stories of workers foregoing bathroom breaks to hit their productivity rates, to staggering turnover rates, injuries, and deaths on the warehouse floor.

**New data in Amazon's own 2018 OSHA 300A logs at JFK8** contains alarming information on just how high the rate of injuries is. **In 2018, the JFK8 facility had a total recordable incident rate of 15.2 per 100 employees.** The OSHA Recordable Incident Rate is a calculation indicating the number of employees per 100 full-time employees that have been involved in a recordable injury or illness.



The significant injury rate at JFK8 is higher than the national rate of any other job category ... and 3 times higher than the national general industry average for warehouse work.

#### **Recordable injuries are significant injuries.**

Employers must consider an injury or illness to be recordable if it results in any of the following: **death, days away from work, restricted work or transfer to another job, medical treatment beyond first aid, loss of consciousness, or significant injury or illness** diagnosed by a physician or other licensed health professional.

**In 2018, the JFK8 facility's total recordable incident rate of 15.2 was higher than the national rate of any other job category** monitored by the Bureau of Labor Statistics and **a full three times higher than the national general industry average for warehouse work**, confirming a recent NYCOSH [Study](https://nycosh.org/resource/amazon-workers-report/).<sup>1</sup>

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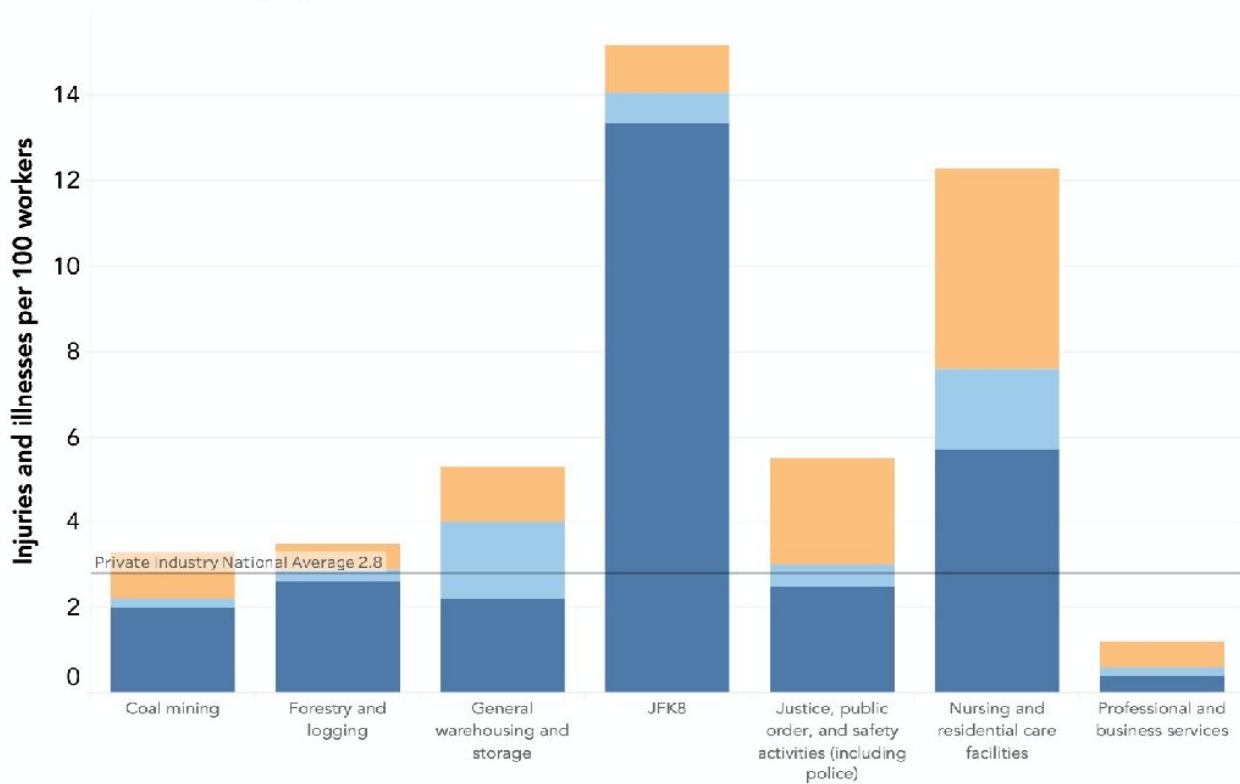
<sup>1</sup> <https://nycosh.org/resource/amazon-workers-report/>

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In additional shocking news, the injuries that workers at JFK8 experienced were *particularly* severe. **Workers injured at JFK8 during 2018 were each forced to miss an average of 64.04 days of work.**

During Amazon's "peak season" from Thanksgiving through the end of the year, workers are forced to work longer hours and mandatory overtime shifts. **Last year's peak season had a staggering 63 recordable injuries, with 17 workers hurt so badly they were not ever able to return to work at Amazon.**

### Injury Rates at Amazon and Other Workplaces



Injury rates at Amazon JFK8 are based on Osha 300a log data for the year 2018. Injury rates for other professions come from the BLS Injury, Illness, and Fatalities Data for 2018 [https://www.bls.gov/iif/oshwc/osh/os/summl\\_00\\_2018.htm](https://www.bls.gov/iif/oshwc/osh/os/summl_00_2018.htm)

**Measure Names**

- Other Reportable Cases
- Cases with Days of job transfer or restriction
- Cases with days away from work



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Job	Total Recordable Incident Rate	Days Away	Days Restricted	All Other
National Average	3.1	1.0	0.7	1.4
<b>JFK8 Amazon Warehouse</b>	<b>15.2</b>	<b>13.35</b>	<b>0.71</b>	<b>1.14</b>
General warehousing & storage	5.2	2.2	1.8	1.2
<u>Other industries:</u>				
Nursing Home & Residential Care Facilities	11.9	5.7	1.5	4.7
Solid Waste Collection	5.9	2.7	1.5	1.7
Logging	3.5	2.8	0.2	0.5
Coal mining	3.3	2	0.2	1.1
Electronic shopping & mail order houses	1.9	0.7	0.8	0.4
Professional & business services	1.3	0.4	0.2	0.7

[BLAS link with Data - https://www.bls.gov/iif/oshwc/osh/os/summ1\\_00\\_2018.htm](https://www.bls.gov/iif/oshwc/osh/os/summ1_00_2018.htm)

**Under OSHA, all employers have a duty to protect all their employees from all injuries.**

“Each employer . . . shall furnish to each of his employees employment and a place of employment which are free from recognized hazards that are causing or are likely to cause death or serious physical harm to his employees.” - Occupational Safety and Health Act of 1970, 29 U.S.C. 654 § 5.

